

FAST accurate meter reading
is your key to **SUCCESS**

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New from the makers of Meter-ProTM and Enter-Pro[®], Meter-ProSM Online is fast, fair and effective internet-based training for gas, water and electric utility meter readers.

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- ▲ Screen applicants for meter reading positions—hire only the best
- ▲ Train new hires in three days or less
- ▲ Sharpen the skills of existing staff
- ▲ Improve productivity, profitability and customer satisfaction

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Meter-ProSM Online: “Significantly Ahead of the Curve”

Gregory J. Gozdowiak, President and CEO of Professional Training Solutions, recently announced the rollout of an innovative and effective, internet-based system for training electric utility meter readers called Meter-ProSM Online. “We are significantly ahead of the curve,” says Gozdowiak about the system. “Web-based learning is widespread in the academic field, and we’re sure it won’t be long before it becomes common in the utility industry as well,” he explains.

Citing recent articles in the *New York Times* and others, Gozdowiak notes the trend away from dedicated software residing on one machine or a fixed network and toward globally available programs on the internet. “It reduces the amount of software that the company has to purchase, which eventually becomes outdated and requires an upgrade or a supplemental purchase. We continuously maintain and improve the program.”



With Meter-ProSM Online, Gozdowiak says, training is available to any employee with dial-in access, at any time, from any location. Utilities subscribe for only as much training time as they require. Professional Training Solutions assigns a user identification number for each subscription, which can be managed locally by the utility. Since record keeping is done by PTS according to each individual’s name and employee number, the user IDs can be managed locally, with multiple employees using one subscription. It’s as easy as a phone call or a schedule of use distributed by e-mail to remote offices. Utilities with operations in many states or even internationally can take advantage of the internet training, without acquiring separate sets of manuals, licenses and software. “The goal is to make access and use extremely easy for the utility,” Gozdowiak explains.

But what about the quality of the training? “Utility professionals who visit our web site and try the demo will recognize the program,” says Gozdowiak. “It’s derived from Meter-ProTM, which has been available for years and is widely recognized as the standard [for utility meter reading training].”

Meter-ProTM was originally developed in a DOS version in the early 1980’s, for the purpose of training meter readers at Wisconsin Gas. It quickly came to be used by electric, water and gas utilities throughout the US and Canada, as well as Australia, Puerto Rico, American Samoa and New Zealand. In 1995, Greg Gozdowiak was named Gas Manager of the Year in recognition of his innovative training software. Since then, Meter-ProTM has become available in versions for every Windows platform, in network applications and in systems for individual PCs. “The internet version is the natural next step, and in many ways, it’s the biggest,” Greg observes. “The global potential is really there. Already we have had inquiries from Brunei, Bahrain, Australia and many of the countries of the far East.”

Professional Training Solutions, based in Milwaukee, Wisconsin, has its sights firmly on the US utility industry, however. “We’d like to invite our friends and colleagues to give it a try,” Greg says. The demo at the site, <http://www.meterpro.com>, is available to anyone, but for those wishing a full-system trial, Professional Training Solutions invites a call or e-mail inquiry to its sales office: (414) 962-1596, info@protrainingsolutions.com.



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